

First-hand report concerning the Vulcan 5000 electronic water treatment system

Dear Mr. Christiani,

We would like to in the following share our experience with the VULCAN 5000 device.

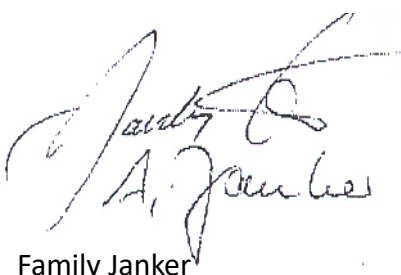
We installed the VULCAN 5000 device for a trial period back to last year. As the results of the device during the trial period were positive and conformed with our decalcification requirements, the only thing preventing us from making the purchase immediately was that we were waiting to test two further devices.

The other two devices which were based on magnetism could not maintain the same results achieved by the VULCAN 5000. The effect of one device was incomparable, the other device was difficult to assemble due to incorrect dimensions. Since our family house is an old building with an extension built in 1991, the water pipelines are so laid out that the distance from the wall to the centre of the 1 inch supply line is only 25mm. Despite this narrow width the installation of the VULCAN 5000 device was not a problem.

After we sent back your device and the other two shortly after, we put off the issue of water softening and decalcification. However, after visiting the 'Heim & Handwerk' trade fair in Munich this year, we decided to purchase your device, due to our high water hardness.

Since the installation we have noticed the immediate effects of softer water as well as a decrease in the amount of scale. The reduction of scale is particularly visible in the transparent water container of our espresso machine as well as in the aerators. We are confident that we have purchased the correct device for our house with a good price/performance ratio.

Yours Sincerely,



A handwritten signature in black ink, appearing to read 'Family Janker', is written over a light blue horizontal line. The signature is stylized and cursive.

Family Janker